

DIGITIZATION SERVICES FOR **HISTORY ARCHIVES AND LIBRARY**

HISTORY ARCHIVES

- ▶ Capturing and extracting data from historical records (e.g. people certificates from churches archives: birth, marriage, death certificates)
- ▶ Languages: Handwritten records in old German, Spanish, English, Italian, Russian and many others
- ▶ More than 120 million records per year
- ▶ In-house developed digitization platform since 2003 for process automation and short turn-around-time



LIBRARY

RETROCONVERSION

- ▶ Encoded Archival Description (EAD) - XML standard
- ▶ Language: German and other European languages
- ▶ Input: Full page images or card images
- ▶ More than 50 million characters per month
- ▶ Quality: 99.98% character level



INDEXING CARDS

- ▶ Data entry for various fields in a library indexing card
- ▶ Language: German and other European languages
- ▶ Input: Handwritten cards and printed cards
- ▶ More than 10 millions cards per year



1mio docs daily
1,500 BPO agents
24/7 operation
30 languages
in **BPO** since **2003**

