



DIGI-TEXX COMPANY PROFILE



GERMAN QUALITY - MADE IN VIETNAM

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BUSINESS PROCESS OUTSOURCING SERVICES



DATA ENTRY & DOC PROCESSING

From paper into the computer. Sounds so simple, but can be costly and inefficient. Rely on our skilled operators to save costs for companies. Flexible access to the data, wherever our clients need it.



CONTACT CENTER & HELP DESK

Good customer service can be expensive and difficult to find. Our customer-oriented agents guarantee 24/7 economic and easily scalable services that range from live chat support to integrated CRM.



SCANNING & ARCHIVING

Yes, we scan! We offer the full package: scan-preparation, scanning, indexing & archiving. Scanning can also be done onsite at the customers' premises for confidential and constantly accessible live files.



IMAGE EDITING & ENHANCEMENT

How do models always look good? Our designers transform pictures into gold. Large volumes of pictures can be processed safely and quickly through automated Fetch & Push.



SOFTWARE & IT SERVICES

Our technical capacity has a strong focus on document management, smart character recognition and project monitoring. We develop our own BPO platform for process automation.

KEY CAPABILITIES



QUALITY STANDARDS

ISO 9001:2015 certified by TÜV Rheinland. While our team is working independently they are integral part of our quality control within our workflow.



DATA SECURITY

ISO/IEC 27001:2013 certified by TÜV Rheinland. We follow the standard contractual clauses of the EU General Data Protection Regulation.



COMPETITIVENESS

Since 2003, we have built our expertise around competitive pricing models that are customized for each individual project.

MARKETS & INDUSTRIES



KEY MARKETS
EUROPE, ASIA and USA.



TARGETED INDUSTRIES

Banking, Insurance & Pharmaceuticals, Historical Archives, National Libraries, Governmental Agencies, Post & Logistics, E-commerce, Retail and Telecommunications.